



RiverCity
Private Hospital

PART OF VISION HOSPITAL GROUP

**Because you deserve
exceptional care**



State-of-the-art technology
World-class facilities
Experienced, caring staff

About us

Newly refurbished in 2017, RiverCity Private Hospital is a beautifully appointed, purpose-built specialist day hospital, designed to support the latest techniques and advances in care across a range of surgical specialties.

Our state-of-the-art operating suites and specialist theatre teams mean that you can expect best-in-class amenities that put your care and comfort first at every point of your stay. Located 2.5 kilometres west of the Brisbane CBD, RiverCity Private Hospital is a convenient option for patients wanting access to world-class surgical facilities in a well-appointed, boutique setting.

Our services

RiverCity Private Hospital accommodates a variety of surgical procedures that do not require an overnight stay, including:



Ophthalmology



Pain Management

Our facility

- Modern, quiet and comfortable waiting areas
- Private admission rooms
- Three state-of-the-art operating theatres
- On-site pathology facilities

We do not have an on-site café, but there are several cafés across Milton Road, within easy walking distance.



Before surgery

Pre-admission

Once your surgeon has referred you to RiverCity Private Hospital, your procedure will be scheduled by our theatre booking staff.

1-3 days prior to your surgery, the patient coordinator will call you to provide important information in preparation for your procedure, including the admission and discharge process.

Remember we are here to help, so feel free to ask any questions you may have.



On the day of surgery

Admission

What to bring:

- Any outstanding paperwork
- Medicare card
- Health fund card
- Payment (if applicable)



Wear loose clothing that allows easy access to your arms. Please wear flat, closed-in shoes (not thongs or heels). Don't wear any makeup, face cream or nail polish.

On the day of surgery, our admission staff will assist with completing any outstanding paperwork or financial consent details before the nursing staff commence their clinical admission. The nursing staff will also inform your carer of the time you will be ready to be picked up.

Regarding payment, we recommend you check with your health fund to confirm your level of cover. On the day of your surgery you will be required to pay any expenses not covered by your health fund. We accept cash, cheque, EFTPOS, direct deposit and all major credit cards (except AMEX and Diners).

After surgery

Discharge

Following your procedure, you will be transferred to our recovery room where a nurse will monitor your recovery progress. If you have been fasting, you will be offered some light refreshments.

Once you have fully recovered and are ready for discharge, your carer will be able to collect you. At this time, the nurse will provide you with written instructions regarding your post-operative care and will discuss any questions or concerns you may have before you leave the hospital. If you are leaving with a dressing to any operation site, please ensure you follow the written care instructions given to you.

You may be provided with a prescription for post-operative medications. It is very important you continue to take any medication prescribed by your surgeon. Should your surgeon wish to see you post-operatively, an appointment time will be provided to you. Your surgeon will confirm when you will be able to resume normal activities. You will be able to eat and drink as normal on discharge. You will not be able to drive for 24 hours after your surgery and will be required to have a responsible adult drive or accompany you home.

Our commitment

Providing an exceptional experience is central to the RiverCity Private Hospital philosophy.

Our newly refurbished and beautifully appointed waiting areas and consulting suites are designed for patient comfort, while on-site ancillary pathology services allow further investigation in a convenient and prompt manner.

Fully accredited

We are accredited to ISO 9001 Quality Management Standards and the National Safety and Quality Health Service (NSQHS) Standards. ISO 9001 is one of the most recognisable international standards for quality management - certification indicates that an organisation's service or product meets a certain level of quality. The Australian NSQHS Standards provide a nationally consistent statement of the level of care consumers can expect from health service organisations.





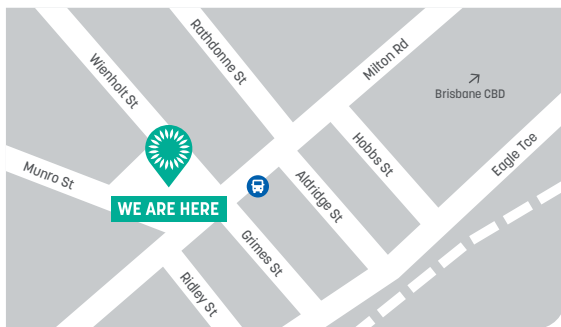
Our location

Conveniently located only 2.5 kilometres west of Brisbane's CBD, RiverCity Private Hospital is easy to reach by car. There is a multi-level carpark with approximately 50 free parking spaces on-site (4-hour parking limit).

Street parking is also available in Wienholt St, or nearby in Grimes St, Munro St or Ridley St (generally a 2-hour limit applies).

Bus route 470 stops on Milton Road (stop 10) opposite RiverCity Private Hospital. Alternatively, Auchenflower Railway Station is a 5-minute walk away.

For people with limited mobility, the multi-level carpark provides easy access to the day surgery reception.



401 Milton Road, Auchenflower QLD 4066

Hours: 7:00 am – 5:00 pm (Monday to Friday)

Phone: (07) 3736 3010 **Fax:** (07) 3736 3098

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